

Cornucopia Cruise Line – Policies

October 8, 2018

No Refund

All open to the public cruise ticket sales are FINAL and NON-REFUNDABLE. No exceptions.

Customer Cancellation Policy / Rescheduling Fees

You may cancel your reservation and reschedule a future date subject to the following rescheduling fees:

- Prior to 48 hours to sailing date and time a \$10 per person rescheduling fee will be applied
- Prior to 24 hours to sailing date and time \$20 per person rescheduling fee will be applied
- Less than 24 hours to sailing date and time and cancellations without notice (ie. no show) a \$30 per person rescheduling fee will be applied.

NOTE: Please arrive at the dock on-time. All sailings depart on scheduled timetable. Departures will not be delayed to accommodate passengers who are late arriving to the dock. In the event you arrive at the dock late and boarding has been completed, your reservation shall be cancelled and considered a cancellation without notice (ie. no show)

Rain or Shine Event

All public cruises are rain or shine events. In the event you wish to reschedule your reservation you may do so in accordance with our customer cancellation policy and rescheduling fees.

Cruise Line Cancelled Cruises

Your safety is our most important concern. In the event of inclement weather, mechanical issues, safety issues or other unforeseen issues that may arise, the cruise line management and/or the captain of the ship has the authority to alter the cruise route or choose to not sail. In the event the cruise does not sail one of the following may occur:

- The cruise will not sail and will operate dockside. In this event, passengers may elect to reschedule for a future cruise without a rescheduling fee. No Refunds will be provided.
- The cruise will not board. In this event, every effort will be made to contact passengers in advance. Passengers may elect to reschedule for a future cruise without a rescheduling fee. No Refunds will be provided.

Administrative Fee

At time of reservation an administrative fee shall be charged. The administrative fee shall be equal to a percentage of the published full price of the ticket and may change from time to time. This administrative fee is not a gratuity and shall be used at the sole discretion of the cruise line. Administrative fees are typically used to offset docking costs, security costs, fuel cost fluctuations, maintenance costs and compliance costs as well as other costs.

Current Administrative Fee is equal to 18% of the current published full fare ticket price.

Sales Tax

All ticket purchases and voucher redemptions are subject to New Jersey sales tax. At the time of reservation sales tax will be charged based on current published full fare ticket prices. The current New Jersey sales tax rate is 6.625%.

Gratuities

Gratuities are not included in your cruise ticket price or the administrative fee. Every effort is made by our dining room staff to provide you with the best service possible. You may at your discretion leave a gratuity while onboard the cruise. We encourage you to add gratuities to your beverage purchases and/or provide cash tips directly to any member of our dining room staff. Our staff will truly appreciate your gratitude.

Credit Card Payment

If you make a purchase on our website, by phone or in-person with a credit card, we use a third party payment gateway and processor to complete the transaction. Payments are encrypted through the Payment Card Industry Data Security Standard (PCI-DSS). Your purchase transaction data is stored only as long as is necessary to complete your purchase transaction.

All direct payment gateways adhere to the standards set by PCI-DSS as managed by the PCI Security Standards Council, which is a joint effort of brands like Visa, MasterCard, American Express and Discover.

PCI-DSS requirements help ensure the secure handling of credit card information by our site and related courses and its service providers.

Infants & Children – No High Chairs or Booster Seats Available

- Behavior - Children are welcome on all of our cruises. Please supervise your children's behavior so that other passengers experience is not impacted.
- No high chairs or booster seats are available. Infants and children under 3 years old are not provided seats and are expected to be seated on an adults lap. If you wish to have your infant or child under 3 seated in a chair you must purchase a "Child 3 – 9" ticket.
- Be advised that infant and child car seats and strollers cannot block isles or cause other unsafe conditions. Ship personnel can require infant and child car seats and strollers be stowed away in the event of a safety issue.

Dining Room Seating

- Our dining room seating is policy is as follows:
- Reservations will be seated at a group table unless an upgrade to a private table is purchased for an additional fee (subject to availability) prior to sailing. Please contact customer service for assistance.

Current private table upgrade fee for cruises departing Perth Amboy port is \$10 per person.

Current private table upgrade fee for cruises departing Hoboken port is \$20 per person.

- We will make our best effort to accommodate group seating of multiple reservations at the same table or same area of the ships dining room, however; we cannot guarantee seating accommodations.

Website and Information Privacy Policy

Cornucopia Cruise Line ("us", "we", or "our") operates the cornucopiacruise.com website.

Our website privacy policy informs you of our policies regarding the collection, use, and disclosure of personal data when you use our website and the choices you have associated with that data.

We use your data to provide and improve our website and services. By using our website and services, you agree to the collection and use of information in accordance with this policy.

Information Collection and Use

We collect several different types of information for various purposes to provide and improve our Service to you.

Types of Data Collected

Personal Data

While using our website and services, we may ask you to provide us with certain personally identifiable information that can be used to contact or identify you ("Personal Data"). Personally identifiable information may include, but is not limited to:

- Email address
- First name and last name
- Phone number
- Address, State, Province, ZIP/Postal code, City
- Cookies and Usage Data

Usage Data

We may also collect information when our website and services are accessed and used ("Usage Data"). This Usage Data may include information such as your computer's Internet Protocol address (e.g. IP address), browser type, browser version, the pages of our Service that you visit, the time and date of your visit, the time spent on those pages, unique device identifiers and other diagnostic data.

Tracking & Cookies Data

We use cookies and similar tracking technologies to track the activity on our website and services and hold certain information.

Cookies are files with small amount of data which may include an anonymous unique identifier. Cookies are sent to your browser from a website and stored on your device. Tracking technologies also used are beacons, tags, and scripts to collect and track information and to improve and analyze our Service.

You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. However, if you do not accept cookies, you may not be able to use some portions of our Service.

Examples of Cookies we use:

- **Session Cookies.** We use Session Cookies to operate our website and services.
- **Preference Cookies.** We use Preference Cookies to remember your preferences and various settings.
- **Security Cookies.** We use Security Cookies for security purposes.

Use of Data

Cornucopia Cruise Line uses the collected data for various purposes:

- To provide and maintain the Service

- To notify you about changes to our website and services
- To allow you to participate in interactive features of our website and services when you choose to do so
- To provide customer care and support
- To provide analysis or valuable information so that we can improve our website and services
- To monitor the usage of our website and services
- To detect, prevent and address technical issues
- To receive opt-in communications by e-mail, text message, etc.

Transfer Of Data

Your information, including Personal Data, may be transferred to — and maintained on — computers located outside of your state, province, country or other governmental jurisdiction where the data protection laws may differ than those from your jurisdiction.

If you are located outside United States and choose to provide information to us, please note that we transfer the data, including Personal Data, to United States and process it there.

Your consent to this Privacy Policy followed by your submission of such information represents your agreement to that transfer.

Disclosure Of Data

Legal Requirements

Cornucopia Cruise Line may disclose your Personal Data in the good faith belief that such action is necessary to:

- To comply with a legal obligation
- To protect and defend the rights or property of Cornucopia Cruise Line
- To prevent or investigate possible wrongdoing in connection with the Service
- To protect the personal safety of users of the Service or the public
- To protect against legal liability

Security Of Data

The security of your data is important to us, but remember that no method of transmission over the Internet, or method of electronic storage is 100% secure. While we strive to use commercially acceptable means to protect your Personal Data, we cannot guarantee its absolute security.

Service Providers

We may employ third party companies and individuals to facilitate our Website and Services ("Service Providers"), to provide Services on our behalf, to perform Website and Services and/or related services or to assist us in analyzing how our Website and Services are used.

These third parties have access to your Personal Data only to perform these tasks on our behalf and are obligated not to disclose or use it for any other purpose.

Analytics

We may use third-party Service Providers to monitor and analyze the use of our Service.

- **Google Analytics**

Google Analytics is a web analytics service offered by Google that tracks and reports website traffic. Google uses the data collected to track and monitor the use of our Service. This data is shared with other Google services. Google may use the collected data to contextualize and personalize the ads of its own advertising network.

You can opt-out of having made your activity on the Service available to Google Analytics by installing the Google Analytics opt-out browser add-on. The add-on prevents the Google Analytics JavaScript (ga.js, analytics.js, and dc.js) from sharing information with Google Analytics about visits activity.

For more information on the privacy practices of Google, please visit the Google Privacy & Terms web page: <https://policies.google.com/privacy?hl=en>

Links To Other Sites

Our Service may contain links to other sites that are not operated by us. If you click on a third party link, you will be directed to that third party's site. We strongly advise you to review the Privacy Policy of every site you visit.

We have no control over and assume no responsibility for the content, privacy policies or practices of any third party sites or services.

Children's Privacy

Our Service does not address anyone under the age of 18 ("Children").

We do not knowingly collect personally identifiable information from anyone under the age of 18. If you are a parent or guardian and you are aware that your Children has provided us with Personal Data, please contact us. If we become aware that we have collected Personal Data from children without verification of parental consent, we will take steps to remove that information from our servers.

Changes to This Privacy Policy

We may update our policies from time to time. We will NOT notify you of any changes, however; we shall post the new policies on this page. You agree to review this policy page each time you visit our website and/or use our services. You are advised to review our policies periodically for any changes. Changes to our policies are effective when they are posted on this page.

Contact Us

If you have any questions about our policies, please contact us:

- By email: hkilic@aol.com
- By phone number: 732-697-9500
- By mail: 401 Riverview Drive, Perth Amboy, NJ 08861